

## CLARITY-LIVE! VIRTUAL FUNDRAISING EVENT

# FAQ SHEET

**Q: Where do I find the event?**

A: At 7:00pm on April 28, 2020, Clarity-LIVE! will go live on ClarityLive.org, YouTube, Facebook ([www.facebook.com/events/542620526270615/](http://www.facebook.com/events/542620526270615/)) as well as Channel 2 on your TV.

**Q: I'm not that tech savvy. What do I need to do?**

A: That's ok. All you need is a home computer with an internet connection. On April 28, 2020 at 7:00 p.m. tune into to our Clarity-LIVE! event on ClarityLive.org or one of the other ways to watch listed above. If you're still unsure, reach out! Someone will be available at Clarity to answer your questions and help you get on. Just call us at 270-234-1122.

**Q: I've done what you said but my wifi or internet isn't working, what do I do?**

A: If you're having trouble with your wifi connection, try unplugging your router, counting to 10 slowly and plugging it back in. If your wifi still isn't working you can watch from your smart phone by turning off wifi and using your data (your cell plan's data charges will apply). If all else fails with your internet, you can always turn to channel two on your television.

We recommend checking your internet connection well before the event starts so you can fix any issues and not miss any of the program!

**Q: I know this is an important fundraiser for Clarity, how do I give?**

A: We've tried to make this as easy as possible for you. There's three main ways you can give to this event.

1. Give Online- through ClarityLive.org, there's a button that says give online now, click on that and it will direct you to a secure online giving page.
2. Text to Give- text the word THRIVE to (833) 328-9248 and follow the prompts given.
3. Mail a Check- also through ClarityLive.org, you can click the "Mail a Check" button and download a giving form. Put that form in an envelope with your check and mail it to 116 E. Memorial Drive, Elizabethtown, KY 42701. If you have trouble downloading the giving form, you can mail the check without the form, no problem!

Also, board members will be at Clarity's office at 116 E. Memorial Drive on the night of the event from 8-10pm to receive checks or cash in person. We'd love to see you and accept your gifts drive-through style then!

**Q: How else can I help?**

A: Please, please, please, tell everyone you know to tune in. The best thing you can do to help this event be successful (aside from tuning in yourself and giving) is to help us promote it. If you need anything to make that easier for you, just email Maegan at [maegan@clarityky.com](mailto:maegan@clarityky.com)

